



FortiClient (Mac OS X) - Release Notes

Version 5.6.5

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FortiClient (Mac OS X) 5.6.5 Release Notes

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Change Log

| Date | Change Description |
|------------|----------------------------------------------------------------------|
| 2018-01-29 | Initial release of FortiClient (Mac OS X) 5.6.5. |
| 2018-03-12 | Added detail in Installation Information on page 7 . |
| | |
| | |

Introduction

This document provides a summary of enhancements, support information, and installation instructions for FortiClient (Mac OS X) 5.6.5 build 0743.

This document includes the following sections:

- [Introduction](#)
- [Installation Information](#)
- [Product Integration and Support](#)
- [Resolved Issues](#)
- [Known Issues](#)

Review all sections prior to installing FortiClient. For more information, see the *FortiClient Administration Guide* in the [Fortinet Document Library](#).

Licensing

FortiClient offers two licensing modes:

- Standalone mode
- Managed mode

Standalone mode

In standalone mode, FortiClient is not connected to a FortiGate or Enterprise Management Server (EMS). In this mode, FortiClient is free for private individuals and commercial businesses to use. No license is required.



Support for FortiClient in standalone mode is provided on the Fortinet Forums (forum.fortinet.com). Phone support is not provided.

Managed mode

Companies with large installations of FortiClient usually need a means to manage their endpoints. EMS can be used to provision and centrally manage FortiClient endpoints, and FortiGate can be used with FortiClient endpoints for network security. Each FortiClient endpoint can connect to a FortiGate or an EMS. In this mode, FortiClient licensing is applied to the FortiGate or EMS. No separate license is required on FortiClient itself.



When using the ten (10) free licenses for FortiClient in managed mode, support is provided on the Fortinet Forums (forum.fortinet.com). Phone support is not provided when using the free licenses. Phone support is provided for paid licenses.

FortiClient licenses on the FortiGate

FortiGate 30 series and higher models include a FortiClient license for ten (10) free, connected FortiClient endpoints. For additional connected endpoints, you must purchase a FortiClient license subscription. Contact your Fortinet sales representative for information about FortiClient licenses.

FortiClient licenses on the EMS

EMS includes a FortiClient license for ten (10) free, connected FortiClient endpoints for evaluation. For additional connected endpoints, you must purchase a FortiClient license subscription. Contact your Fortinet sales representative for information about FortiClient licenses.

Installation Information

Firmware images and tools

The following files are available in the firmware image file folder:

| File | Description |
|---------------------------------------|---------------------------------------------------------------------------------|
| FortiClient_5.6.x.xxx_macosx.dmg | Standard installer for Mac OS X |
| FortiClientTools_5.6.x.xxx_macosx.tar | FortiClient includes various utility tools and files to help with installations |

The following tools and files are available in the FortiClientTools .tar file:

| File | Description |
|-----------------|----------------------------------------------------------------------------------|
| OnlineInstaller | This file downloads and installs the latest FortiClient file from the public FDS |



Review the following sections prior to installing FortiClient version 5.6.5: [Introduction on page 5](#), and [Product Integration and Support on page 9](#).

Installation options

When installing FortiClient version 5.6.5, you can choose the setup type that best suits your needs. FortiClient will always install the Security Fabric Agent (SFA) feature and enable the Vulnerability Scan feature by default. You can select to install one or more of the following options:

- Secure Remote Access: VPN components (IPsec and SSL) will be installed.
- Additional Security Features: Select one or more of the following to install: AntiVirus, Web Filtering, Single Sign On, Application Firewall

Upgrading from previous FortiClient versions

FortiClient version 5.6.5 supports upgrading from FortiClient versions 5.2 and later.

If you are deploying an upgrade from FortiClient 5.6.2 or earlier versions via FortiClient EMS and the upgrade fails, uninstall FortiClient on the endpoints, then deploy the latest version of FortiClient.

Downgrading to previous versions

Downgrading FortiClient version 5.6.5 to previous FortiClient versions is not supported.

Uninstall FortiClient

To uninstall FortiClient version 5.6.5, use the *Application > FortiClient > Uninstaller* application.

Firmware image checksums

The MD5 checksums for all Fortinet software and firmware releases are available at the Customer Service & Support portal located at <https://support.fortinet.com>. After logging in, click on *Download > Firmware Image Checksums*, enter the image file name including the extension, and select *Get Checksum Code*.

Product Integration and Support

FortiClient 5.6.5 support

The following table lists FortiClient (Mac OS X) 5.6.5 product integration and support information.

| | |
|------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Desktop Operating Systems | <ul style="list-style-type: none">• Mac OS X v10.9 Mavericks• Mac OS X v10.10 Yosemite• Mac OS X v10.11 El Capitan• Mac OS X v10.12 Sierra• Mac OS X v10.13 High Sierra |
| Minimum System Requirements | <ul style="list-style-type: none">• Intel processor• 256MB of RAM• 20MB of hard disk drive (HDD) space• TCP/IP communication protocol• Ethernet NIC for network connections• Wireless adapter for wireless network connections• Adobe Acrobat Reader to view FortiClient documentation |
| FortiAnalyzer | <ul style="list-style-type: none">• 5.6.0 and later |
| FortiAuthenticator | <ul style="list-style-type: none">• 4.2.1 <p>FortiToken Mobile push notification is not supported for the following versions:</p> <ul style="list-style-type: none">• 4.2.0• 4.1.0 and later• 3.3.0 and later• 3.2.0 and later• 3.1.0 and later• 3.0.0 and later |
| FortiClient EMS | <ul style="list-style-type: none">• 1.2.0 and later |
| FortiManager | <ul style="list-style-type: none">• 5.6.0 and later |
| FortiOS | <ul style="list-style-type: none">• 5.6.0 and later <p>Only IPsec VPN and SSL VPN are supported with the following FortiOS versions:</p> <ul style="list-style-type: none">• 5.4.1 and later |

Language support

The following table lists FortiClient language support information.

| Language | GUI | XML configuration | Documentation |
|-----------------------|-----|-------------------|---------------|
| English | ✓ | ✓ | ✓ |
| Chinese (simplified) | ✓ | | |
| Chinese (traditional) | ✓ | | |
| French (France) | ✓ | | |
| German | ✓ | | |
| Japanese | ✓ | | |
| Korean | ✓ | | |
| Portuguese (Brazil) | ✓ | | |
| Russian | ✓ | | |
| Spanish (Spain) | ✓ | | |

The FortiClient language setting defaults to the regional language setting configured on the client workstation unless configured in the XML configuration file.



If the client workstation is configured to a regional language setting that is not supported by FortiClient, it defaults to English.

Resolved Issues

The following issues have been fixed in FortiClient (Mac OS X) 5.6.5. For inquiries about a particular bug, please contact [Customer Service & Support](#).

| Bug ID | Description |
|--------|--------------------------------------------------------------------------------------|
| 445380 | [WF] add option to show block message from FortiClient bubble pop-up for HTTPS site. |
| 465234 | b0726: [OS X High Sierra] Captive portal app shows blank page. |
| 468105 | FortiClient Mac localization issues. |
| 469400 | b0726: misspelled XML attribute in FortiClient Mac 5.6.3. |

Known Issues

The following issues have been identified in FortiClient (Mac OS X) 5.6.5. For inquiries about a particular bug or to report a bug, please contact [Customer Service & Support](#).

| Bug ID | Description |
|--------|---------------------------------------------------------------------------------------|
| 451605 | b0394: EMS reports NPAPI Flash Plug-in vulnerable while not installed. |
| 462791 | VPN auto connect value cannot be restored. |
| 462928 | FortiClient Mac not sending alerts when registered to FortiGate and monitored by EMS. |
| 463261 | Webfilter and malicious website in on-net scenario. |
| 467328 | b1130: FortiClient log for vulnerability scan should include file path. |
| 467414 | b726: SSL VPN issues when connecting to FortiGate in AWS cloud. |
| 467624 | b726 iTunes fails to sync with iPhone over wi-fi on FortiClient 5.6.3. |
| 468031 | Error shown when scanning a folder using environment variable. |
| 468845 | EPC status log for emshostname is sent on every full KA. This is the EMS server name. |
| 468867 | Difficult to stop SSL VPN on Always up. |
| 469490 | Compliance tab disappear Vulnerability Scan is disabled on EMS. |



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